



THE FRIENDS OF QUEEN MARY'S HOSPITAL

ROEHAMPTON

REPORT AND STATEMENT

OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2025

Registered as The Friends of Queen Mary's Hospital – Roehampton, number 266438
Address: The Friends of Queen Mary's Hospital, Roehampton Lane, London SW15 5PN
www.friendsqmh.com

OFFICERS AND EXECUTIVE COMMITTEE

President	Vacant
Vice-Presidents	Alex Clarke Linda Lamb Pam Roberts
Executive Committee and Trustees	Charles Shiplee Chairman Rosemary Brown Margaret Dangoor Clare Johnstone Clive Nicholson Susannah Perry-Greene Shiela Stirrat
Secretary	Anne Thickett
Treasurer	Clive Nicholson
Accountants	Richmond Accounting Services Ltd.
Independent Examiner	Cripps Dransfield, Chartered Accountants

Object of The Friends

The object of The Friends shall be to support Patients and former Patients of Queen Mary's Hospital who are sick, convalescent, disabled, handicapped, infirm or in need of financial assistance and generally to support the charitable work of the Hospital by providing various voluntary services and extra amenities for Patients and Staff in the Hospital at the discretion of the Executive Committee.

CHAIRMAN'S REPORT

For the year ending 31st March 2025

I am pleased to present our Accounts for the year ending March 2025 and a report which includes the Friends' activities during the year under review.

The Friends continue to remain true to our Objective as set out on the first page of this report, with a comprehensive programme of support for patients, staff and former patients.

Volunteer Services

Our volunteer programme has gone from strength to strength, and we are now able to provide a more comprehensive service across the hospital estate, exceeding pre-COVID levels. We processed 75 applications this year, welcoming 11 new starters to our team. Among the services we provide are "meet and greet", music in the foyer performed by 1 paid and 6 volunteer musicians, a trolley service in the wards selling toiletries and refreshments, newspapers in the wards, a weekly luncheon club to encourage patients to eat lunch out of bed and music and other entertainment provided by local school children. We resumed our volunteer socials with lunch at a local restaurant in October 2024.

Patient Support Activities

We fund programmes on the wards to brighten up the lives of patients, including a baking group, plants for gardening groups and supplies for garden furniture upcycling projects. In Summer 2024 we introduced a monthly visit from a hairdresser to both wards. We also supported a £2.9k Saturday programme in Gwynne Holford ward with Coda Dance who specialise in dance therapy with neuro patients.

Supporting Hospital Staff

Supporting the staff is critical at the best of times, even more so given the long hours they are currently expected to work. The Friends have provided in-house yoga sessions, furniture for staff counselling services, funds to celebrate "International Nurses Day", helped with venue hire and catering for staff away days, and provided replacement items such as kettles and microwaves for staff rest areas. We also spent £2.4k on adjustable highchairs to go with the new computer trollies on the wards.

Equipment Purchases

The Friends continue to provide equipment for wards and the Douglas Bader Gym with many small purchases the largest being £1.5k on Fall Monitoring Equipment.

In summary, in 2024/25 we have distributed over £34,000 in funding to assist the patients and staff of Queen Mary's. Some activities and pictures are available on our website: <https://www.friendsqmh.com/news>

Fundraising and Income

To provide these activities we need to ensure a steady inflow of funds. Our income is primarily made up of the dividends from our capital, invested with Rathbones, £33k in 2024/25 and Donations, £11k in 2024/25. This is supplemented by money raised from events such as the monthly car boot sale, which although bringing in only a small amount, provides an important resource for the local community. Our annual bridge drive held at the Roehampton Club in December 2024 raised £3k.

Governance and Management

Managing The Friends requires a dedicated team of people. During the year we have said goodbye to Trustees, Di Gregory, Sarah Shaw and Linda Lamb. I would like to formally thank them for their time and dedication. Our committee now consists of seven voluntary Trustees.

In recognition of her service as a Trustee and past Chairman, Linda Lamb has accepted a position as Vice President.

There are only two paid positions within The Friends: Anne Thickett, our office manager, and Omar Baptista, who is volunteer manager. The rest of our team give their time freely as Trustees and Volunteers. Accounting and PAYE services continue to be provided by Richmond Accounting Services Ltd. Our Instagram, Facebook and Twitter accounts are run by Perry-Greene Design.

All our volunteers undergo safeguarding training and DBS checks managed by our volunteer manager to ensure the highest standards of patient safety and care. Our Trustees and paid employees also undertake safeguarding training.

Becoming a Trustee or Volunteer

Like any organisation of its type, The Friends of Queen Mary's is always looking to refresh and augment the skills within our management structure. If you, or someone you know, would like to discuss becoming a trustee, please contact Margaret Dangoor: margaret.dangoor@blueyonder.co.uk for more details.

If you know of anyone with a few hours to spare each week as a volunteer working in Queen Mary's, please contact Omar Baptista: friends.qmh@stgeorges.nhs.uk

Conclusion

Once again, this has been a good year for The Friends. I would like to thank all the people who have made The Friends successful during the year: our staff, volunteers and Trustees, as well as hospital staff and, of course, you, the supporters of The Friends.

Charles Shiplee
Chairman

VOLUNTEERS

Omar Baptista continues to make an impact with our volunteers. By the end of 2024/25 we had around 30 volunteers compared to 20 in 2023/24.

MEET AND GREET Our 'Meet and Greet' volunteers help visitors in the ground floor entrance lobby. This service is greatly appreciated by visitors as well as raising awareness of The Friends. We now have 9 volunteers in this role and will be expanding to cover the lower ground floor.

TROLLEY SERVICE Our weekday trolley service, which we provide as there is no shop, visits the outpatient clinics, the inpatient wards, rehab, the Wolfson Unit and the Douglas Bader Unit. This service goes out 2-3 times a week compared to once a week in 2023/24.

The volunteers also run a hot drinks trolley on weekday mornings for the Douglas Bader patients. These patients spend a great deal of time in the gym and may not be able to access hot drinks otherwise. This service is currently running 2-3 times a week compared to once a week the previous year.

WARDS The largest initiative continues to be 'Lunch Club' on Mary Seacole ward that was started by a member of staff. Each Thursday we have 3-5 volunteers help at this event. It's a great way to get volunteers familiar with life on the ward.

CHARITABLE EXPENDITURE

For the year ending 31st March 2025 we allocated funds totalling £24.2k for bids and patient amenities, £5.8k of Welfare and Event Grants, £2.7k for music and £1.3k on volunteer support. We had in the region of 60 bids during the year. The bids settled in 2024/25 included:

Both inpatient wards:	Newspapers: £4.5k Hairdressing £2.2k
Mary Seacole Ward:	Daily Sparkle news sheet: £0.7k Computer Stools £1.3k
Gwynne Holford Ward:	Coda Dance £2.9k Computer Stools £1k. Fall monitor equipment £1.5k
Bader Gym:	Gym Equipment £2.3k
Counselling Services	Furniture £1.0k
Wheelchair Services	Inservice retreat £0.6k

We also awarded funds to the wards for events at Christmas and distributed Easter Eggs in the wards. You can see photos of some of our donations on our website: www.friendsqmh.com/news

TRUSTEES' REPORT

The Trustees submit their Annual Report and the financial statements for the year ended 31st March 2025. The financial statements have been prepared on the basis set out in paragraph 1 on Page 8.

ORGANISATION AND MANAGEMENT

The Charity operates in accordance with its constitution adopted on 10th October 1973 as amended on 14th January 1993, 15th October 2003, 18th October 2006 and 13th October 2011. The objects of the Charity are set out on page 1 of these accounts. The Trustees who served during the year are detailed on page 1 and they serve as the Executive Committee of the Charity.

PUBLIC BENEFIT STATEMENT

The Trustees consider that all the work carried out by the Charity is for charitable purposes and consider that they have complied with Section 17 of the Charities Act 2011 with regard to the guidance on public benefit published by the Charity Commission. The activities of the Charity are described in the Chairman's Report and in addition to these the Trustees make grants to support the Hospital, its patients and staff in accordance with its objects.

RISK MANAGEMENT

The Trustees have a risk management strategy, which comprises an annual review of the risks the Charity may face and the establishment and implementation of processes to mitigate those risks and their impact on the Charity.

STATEMENT OF TRUSTEES' RESPONSIBILITY

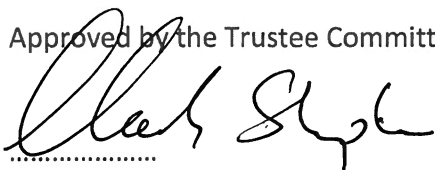
The Charity's Trustees are required to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Charity at the end of the financial year.

In preparing the financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable accounting standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis.

The Trustees are responsible for keeping proper accounting records which disclose, with reasonable accuracy, at any time, the financial position of the Charity and enable the Trustees to ensure that the financial statements comply with the Charities Act 2011. The Trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the Trustee Committee and signed on its behalf.



Charles Shiplee

Chairman of the Trustees, October 2025

INDEPENDENT EXAMINERS'S REPORT TO THE FRIENDS OF QUEEN MARY'S HOSPITAL,
ROEHAMPTON

I report on the accounts of the Trust for the year ended 31 March 2025, which are set out on pages 7 to 10.

Respective responsibilities of Trustees and Examiner

The Charity's Trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

It is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commissioners under section 145(5)(b) of the 2011 Act; and
- to state whether particular matters have come to my attention

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeking explanations from you as Trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 130 of the 2011 Act; and
 - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the 2011 Act have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



Tony Dransfield
20 October 2025
CRIPPS DRANSFIELD Chartered Accountants
206 Upper Richmond Road West
London
SW14 8AH

Statement of Financial Activities for the Year Ended 31st March 2025

	Notes	Unrestricted Funds £	Restricted Funds £	Total Funds 2025 £	Total Funds 2024 £
Income					
Annual income	2	53,538	0	53,538	54,507
Expenditure					
Charitable Expenditure	3	34,187	0	34,187	106,886
Staff & Other Costs	4	46,600	0	46,600	33,051
Total Expenditure		80,787	0	80,787	139,937
Surplus/(deficit) for year before investment gains		-27,249	0	-27,249	-85,428
Net realised and unrealised investment (losses)/gains		8,877	0	8,877	62,187
Net Movement of Funds		-18,372	0	-18,372	-23,241
Total Funds at 1st April 2024		1,090,547	2,452	1,092,999	1,116,240
Total Funds at 31st March 2025		1,072,175	2,452	1,074,627	1,092,999

Balance Sheet as at 31st March 2025

		2025 £	2024 £
FIXED ASSETS			
Listed Investments	5	1,059,278	1,046,511
CURRENT ASSETS			
Stock	6	226	408
Debtor	7	858	627
Cash at Bank and in Hand		7,350	17,953
Cash with Fund Managers		8,846	30,642
		17,280	49,630
CREDITORS			
Amounts due within one year	8	1,931	3,142
NET CURRENT ASSETS		15,349	46,487
NET ASSETS		1,074,627	1,092,999
FUNDS HELD			
General Funds		1,072,175	1,090,547
Restricted Funds	9	2,452	2,452
TOTAL FUNDS		1,074,627	1,092,999

The Accompanying Notes are an integral part of this statement of financial activities.

Notes to the Statement of Financial Activities

Basis of Preparation and Accounting

1 Convention

1.1 Basis of Accounting

These accounts have been prepared in accordance with Accounting and Reporting by Charities - Statement of Recommended Practice (SORP 2nd edition 2019), applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the United Kingdom (FRS 102) and the Charities Act 2011 and applicable regulations.

The accounts have been prepared under the historical cost convention with items recognised at cost or at transaction value stated in the relevant note(s) to these accounts.

1.2 Accounting Policies

Income

Legacies are recognised when it is reasonably certain they will be received.

Other income represents the amounts receivable during the year.

Charitable Expenditure

Charitable grants are recognised in the accounts when a commitment has been made.

Staff and Other Costs

These costs reflect the work undertaken to generate income for charitable purposes. They include costs which are staffing and associated costs of supporting, monitoring and evaluating the work of the charity.

2 Annual Income	Unrestricted	Restricted	Total	Total
	Funds	Funds	Funds	Funds
	£	£	2025	2024
			£	£
Donations	11,717	0	11,717	12,592
Subscriptions	803	0	803	154
Interest	183	0	183	247
Investment Income	33,806	0	33,806	36,981
HMRC Gift Aid	579		579	0
Bridge Drive	3,072	0	3,072	1,932
Refreshments Trolleys	847	0	847	370
Table Sales	1,380		1,380	1,082
Books Stalls	804	0	804	609
Miscellaneous Income	0	0	0	10
Car Boot sale	341		341	388
Christmas Cards & Diaries	6	0	6	142
	53,538	0	53,538	54,507

3	Charitable Expenditure	Unrestricted Funds	Restricted Funds	Total Funds 2025	Total Funds 2024
		£	£	£	£
	Bids & Patient Amenities	24,282	0	24,282	101,193
	Welfare/Event Grants	5,849	0	5,849	4,919
	Music	2,732	0	2,732	0
	Volunteer Support	1,324	0	1,324	774
		34,187	0	34,187	106,886

4	Staff & Other Costs	Total 2025	Total 2024
		£	£
	Salaries	24,453	14,910
	Staff pensions	1,430	252
	Accountancy and Audit fees	7,028	6,065
	Insurance	101	815
	Printing and stationery	278	437
	Computer & Other Office Equipment	548	133
	Miscellaneous Expenses	452	3
	Uniforms	380	0
	Subscriptions	14	80
	Bank Charges	60	66
	Fund Management	7,792	7,662
	Website & Marketing	4,064	2,628
		46,600	33,051

Average Number of Employees	2	2
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Remuneration of Executive Committee & Trustees

Website and Marketing includes £3,132 (2024 - £1,325) paid to Perry Greene Design Limited for design and advertising services. Perry Greene Design Limited is a company owned by Susannah Perry-Greene who became a trustee on 13th December 2023

5 Listed Investments

Listed investments are valued at stock exchange mid-market prices at the balance sheet date

	2025	2024
	£	£
Opening valuation	1,046,511	1,054,953
Additions	126,805	146,914
Disposals	-122,915	-217,543
Net realised and unrealised investment (losses)/gains	8,877	62,187
	1,059,278	1,046,511
Closing book cost	941,054	922,745

6	Stock	2025	2024
		£	£
	Christmas Cards and trolley goods at cost	<u>226</u>	<u>408</u>

7	Debtors	2025	2024
		£	£
	Investment interest receivable	858	627
		<u>858</u>	<u>627</u>

8	Creditors	2,025	2,024
		£	£
	Amounts due within one year		
	Sundry	1,931	3,142
		<u>1,931</u>	<u>3,142</u>

9 Funds

The Charity maintains General Funds which are expendable at the discretion of the Trustees in furtherance of the objects of the Charity. Restricted Funds represent grants or donations which have been allocated by the Donor or Trustees for specific purposes as follows:

	2025	2024
	£	£
<i>Kevin/Holford Fund</i>	2,452	2,452
Established following the Legal & General Charity fun run to support their colleague who was extremely grateful for the care he received in Gwynne Holford Ward following a stroke.		
	<u>2,452</u>	<u>2,452</u>

Reserves Policy

The Funds held by the Friends are historically the result of legacies, augmented by any surplus of funds raised on an annual basis, less grants and other expenditure. The Trustees budget to spend the income received each year in accordance with their objectives and do not consider they need to hold any funds in reserve for future activities.

Investment Policy

The Trustees' policy is to preserve the capital value of the Friends' assets and to provide sufficient income to meet the costs of services provided in Queen Mary's Hospital and grants for needs of patients and staff.